

***THIS DOCUMENT CONTAINS IMPORTANT INFORMATION  
CHANGES & UPDATES***

**Email Address for sending questionnaire and documents electronically:**

**[usatnm.serveamerica@usdoj.gov](mailto:usatnm.serveamerica@usdoj.gov)**

**Mailing Address for sending questionnaire and documents:**

**Victim Assistance  
POB 148323  
Nashville, TN 37214-8323**

**Fax number to submit documents in lieu of mailing or emailing documents:**

**(615) 232-7662**

**Toll free number for recorded information:**

**866-364-7557**

**Website of the United States Attorney's Office, Middle District of Tennessee:**

**[www.usdoj.gov/usao/tnm](http://www.usdoj.gov/usao/tnm)**

**FREQUENTLY ASKED QUESTIONS (FAQ)**

*I DO NOT RECOGNIZE THE NAMES LISTED ON THE FIRST PAGE OF MY LETTER OR THE COMPANY NAMES LISTED ON THE REVERSE OF MY LETTER REGARDING HEALTH INSURANCE FRAUD. I HAD INSURANCE WITH ANOTHER COMPANY. COULD THE INSURANCE I HAD UNDER ANOTHER COMPANY NAME BE RELATED TO THIS CASE?*

**Yes. Smart Data Solutions (SDS) and American Trade Association (ATA) used marketing companies to sell this insurance. Some of the names used by the marketing companies include: Critical Health Care, First American Health, Healthcare America, Monix, National Prestige Health Care, Omni Services Corporation, Pinnacle Health Solutions, Premier Health Care, Web Smart Health, Web Smart Benefits, and others.**

The insurance customer would “become a member” of the American Trade Association (ATA) in order to gain access to the health insurance coverage being offered. Smart Data Solutions (SDS) was a third party administrator for ATA and the related health plans. SDS was also the administrative office for the health insurance underwriter identified in the material provided to you by the insurance carrier and on enrollee ID cards in various names including Serve America or Serve America Assurance, ATA Health Plan and Andone.

Remember, you received this letter as someone who paid health insurance premiums to American Trade Association (or a related entity) from *January 2008 through July 2010*. You may also be someone who inquired about purchasing health insurance from American Trade Association (or a related entity), but never actually purchased any insurance.

*I DID PURCHASE THIS INSURANCE, BUT I DON'T HAVE RECORDS TO SUPPORT THE AMOUNT OF PREMIUMS / FEES PAID. WHAT SHOULD I DO?*

Complete and return the questionnaire with the best information you can provide based on your recollection and any records you may have. You may want to contact your bank about obtaining their records of your account from January 2008 to May 2010.

The amount of any denied or ignored claims by the aforementioned entities during this time period may also be included. If you choose to include this information, please do so separately from the information requested on the provided questionnaire and not on the questionnaire page.

*CAN I IGNORE THIS LETTER AND NOT RESPOND?*

Yes. There is no requirement that you respond to this letter or return the questionnaire. The purpose of this letter is to notify you that you have been identified as a victim in this case and to request information. This information will be used to assist in establishing any loss you sustained in relation to this crime and will assist the Judge in determining any restitution due to you upon a conviction.

*I DO NOT BELIEVE I AM A VICTIM IN THIS CASE. I HAVE ALWAYS HAD THE SAME INSURANCE AND HAVE NEVER HEARD OF THESE COMPANIES. HOW WAS I IDENTIFIED AS A VICTIM?*

**The entities named in the questionnaire (American Trade Association, Smart Data Solutions) and Serve America Assurance were all the subject of a seizure order issued in March 2010 by the Chancery Court of Davidson County, TN, and a liquidation order issued by the same court in May 2010. In the summer of 2010, a court appointed Special Deputy Liquidator sent a Proof of Claim letter to all individuals on the roles of the American Trade Association as of March 23, 2010. This letter was also sent to individuals who were formerly on those roles but were not active on March 23, 2010.**

**On or about August 24, 2013, you received a letter with attachments related to the criminal prosecution of Bart and Angela Posey, William Worthy, and Richard Bachman. You received these documents because you were on the enrollment list obtained from the Special Deputy Liquidator.**

*I DO NOT WANT TO RECEIVE FUTURE CASE NOTIFICATIONS AS I RECEIVED NO FINANCIAL LOSS, AND I DO NOT CONSIDER MYSELF A VICTIM. WHAT DO I NEED TO DO?*

**Nothing. There will be no more letters mailed out.**

**However, if you *do* wish to continue to receive notifications about this case in the future, it will be necessary for you to update the Victim Notification System with your e-mail address per the instructions in your letter. You may also check the VNS website mentioned in your letter, check the website of the MDTN US Attorney's Office above, and/or call the toll free number above for periodic case updates.**

**After reviewing the information in this FAQ document, if you still cannot associate any of your records with this information, you may return the questionnaire simply stating you are not a victim in this case.**